


<p><b>1) ITEM FOR REPAIR</b></p> <p>Type of item (eg. Lamp):</p> <p>Brand of item (eg. Sony):</p> <p>Description of fault/problem:</p>	<p><b>TYPE OF REPAIR</b></p> <p><input type="radio"/> Electrical/Electronic</p> <p><input type="radio"/> Laptop/PC</p> <p><input type="radio"/> Mechanical</p> <p><input type="radio"/> Sewing</p> <p><input type="radio"/> Furniture</p> <p><input type="radio"/> Tool/knife sharpening</p> <p><input type="radio"/> Other</p>
<p><b>2) YOUR DETAILS</b></p> <p>Name:</p> <p>Postcode:</p> <p>Email address:</p> <p>Mobile number:</p>	<p><b>Age Group:</b></p> <p><input type="radio"/> 18 - 30</p> <p><input type="radio"/> 31 - 50</p> <p><input type="radio"/> 51 - 65</p> <p><input type="radio"/> 66 +</p> <hr/> <p><b>Previous visitor?</b> Yes / No</p>
<p><b>3) How did you hear about the Repair Café?</b></p> <p><input type="radio"/> Newspaper</p> <p><input type="radio"/> Facebook</p> <p><input type="radio"/> Word of mouth</p> <p><input type="radio"/> Website</p>	<p><b><i>BEFORE your item is repaired, PLEASE READ AND AGREE to the terms of the disclaimer overleaf.</i></b></p> <p><i>Customer's Signature:</i></p> <p>.....</p>
<p><b>TO BE COMPLETED BY REPAIRER</b></p> <p><input type="radio"/> Successful repair</p> <p><input type="radio"/> Partial repair</p> <p><input type="radio"/> Not repaired (why? →)</p> <p>Name of repairer:</p>	<p><b>Reason for non-repair</b></p> <p><input type="radio"/> A - No way to open the item</p> <p><input type="radio"/> B - No way to fix the item</p> <p><input type="radio"/> C - Unidentified failure</p> <p><input type="radio"/> D - Too worn out</p> <p><input type="radio"/> E - Spare parts not available at repair session</p> <p><input type="radio"/> F - Spare parts not available on the market</p> <p><input type="radio"/> G - Spare parts are too expensive to buy</p> <p><input type="radio"/> H - Lack of equipment at repair session</p> <p><input type="radio"/> I - Too time consuming</p> <p><input type="radio"/> J - Other:</p>
<p><b>4) FEEDBACK</b></p> <p>Do you have any comments on the service you received today?</p>	<p>Repair Number:</p> <p>Month:</p> <p>Year:</p> <div style="text-align: right;">  <p><b>Chorley Repair Cafe</b></p> </div>



## HOUSE RULES / DISCLAIMER

1. All repairs carried out at Chorley Repair Café (CRC) are performed at the customer's own risk. The advice and repair service is conducted by experienced volunteers and there is no charge but donations are welcome to cover costs including the purchase of tools and equipment and the development of the service.
2. PLEASE NOTE: Dangerous tools and equipment are present and sometimes used in repairs. Parents must exercise control over, and be responsible for, the behaviour of their children whilst attending Chorley Repair Cafe.
3. All customers are required to complete this registration form for CRC records before any repairs can be contemplated. CRC is GDPR compliant and all information provided is treated with the utmost confidence and never passed to a third party. We are covered by the Chorley URC GDPR Policy which is available in the building or on request
4. Customers are expected to remain with the repairer while the repair is being carried out in order to see how the repair is being done and to pick up new skills. Items should not be left with the repairer and collected later but where the repair itself makes this necessary, neither the repairer nor CRC can assume any responsibility for safe-keeping.
5. Neither the organisers of CRC nor the repairers in personal capacities or otherwise are liable for any loss or injury whatsoever that may result from any repair carried out or for any advice or instructions given and used at a later date.
6. Neither the organisers of CRC nor the repairers in personal capacities or otherwise are liable for any accidental damage that may occur to either visitors' goods (including vehicles parked at owners' risk in the car park) or personal effects during visitors' time at the sessions.
7. The customer is responsible for providing any consumables such as leads, plugs, fuses, zips, etc. that may be needed to fully complete a repair.
8. Repairers offer no guarantee for any repairs carried out with or without their help and are not liable if any repaired items do not work properly at home or break down again in the future.
9. After making an initial assessment of an item, repairers are fully entitled to use their discretion and refuse to repair an item should they so decide.
10. Customers are responsible for the removal of all items that cannot be repaired within two months, afterwhich CRC reserves the right to dispose of the items.
11. A maximum of ONE item per person will be examined. Should time allow, extra items may be considered for examination and assessment.
12. Items will be examined on arrival in reception and CRC reserves the right to refuse to accept for repair any item that is considered too dangerous and/or damaged, dirty/contaminated, or obviously beyond repair.
13. CRC takes no responsibility in any form whatever for any item, repaired or otherwise, once it has left the premises where the Repair Café session is taking place.